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**Software and e-Commerce solutions for the Freight and Logistics industry**

## Air Freight

In today's fast-moving global economy, the demand for fast and reliable airfreight services is growing all the time. *ForwardOffice* provides a fully integrated environment for Airfreight operations that is capable of satisfying all the complex requirements of this mode of transport.

The Airfreight modules provide full operational functionality for the Airfreight agent, whether their business covers imports or exports, direct shipments, consols, back-to-backs, handovers or co-loads.

Exports includes all of the facilities required to rate and cut Airwaybills at both Master and House level, and is fully accredited by CASS to be used with neutral airway-bills and automatically allocated MAWB numbers.

Functionality can be further enhanced through integration with a range of optional *ForwardOffice* modules.

Our Airfreight solution provides operations staff with all of the tools they need to effectively process airfreight shipments. The wide range of operational functions that are available can make a major contribution to improving accuracy, efficiency and productivity.



### Key Features:

- User-definable Consignment types cater for a full range of job types
- Flexible and fast Consignment booking screens
- Full credit control checking at key stages
- Templates for repeat shipments
- Convert Quotations to Consignments
- Automatic pricing for rates and cost estimates
- Key information defaulted from the Name and Address database into Consignment record
- Automatic customer service notes and Diary carry-through
- Operational Diary system allows memo and follow-up to be recorded on the job file
- Audit of known/unknown Shippers for Airline Security
- Extensive search facilities enabling easy retrieval of Consignments and available cargo
- Fast-build facilities allow for effective management of consolidations
- Comprehensive Progress Enquiry facility, including user-defined "Milestones"
- Variety of printed documents, including MAWB's, HAWB's, Labels, IATA 606 barcode Labels, Collection/Delivery Notes, In-House and User-Defined Documents, Invoices, Manifests, etc.
- All printed documents and manifests may be sent directly from the system via fax or e-mail
- Variety of operational management reports
- Full CASS accreditation
- Optionally integrated with the following *ForwardOffice* modules:
  - e-Mail/Fax/Telex Communications
  - e-Document Management
  - Customer and Partner EDI
  - Airline EDI
  - UK Import and Export Customs procedures
  - Intrastats
  - CFSP
  - CSP-Connect for ASM/CCS-UK
  - Warehouse management
  - Transport/Traffic Desk
  - Sales and Marketing
  - Tariffs and Quotations
  - Quality Control
  - *ForwardVision* Order Management
  - Consignment Tracking
  - WebTrack
  - Event management
  - Sales Invoicing
  - Job Costing