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Software and e-Commerce solutions for the
Freight and Logistics industry

**Forward
Office**



Architecture

Feature-rich:

Forward Computers is a one-product company, with no diversification of any kind. There is one, and only one, version of *ForwardOffice*. All ongoing developments and enhancements are built into the core product and are optionally available for the benefit of all customers. As a result, *ForwardOffice* is extremely feature-rich and includes a wealth of sophisticated features.

Modular and Flexible:

ForwardOffice comprises an extremely flexible set of software modules, enabling it to be easily configured to meet the specific needs of different companies - allowing them to drive the package in a way that most suits their needs. All customers receive the same version of the *ForwardOffice* modules for the features that they wish to implement. These can then be easily tailored to their own working practices, using a comprehensive set of software switches. The modules are available 'off-the-shelf' and can be easily configured to meet the needs or changing requirements of an expanding company, without the expense of bespoke software development.

Highly Scalable:

ForwardOffice is highly scalable, enabling it to be utilised by companies of differing sizes. It is just as much at home with the SME as the larger enterprise, or even the multinational corporation requiring a global solution. It incorporates a multi-country, multi-company and multi-branch capability, enabling the larger freight organisation to implement it across multiple locations. Indeed, some of FCL's customers have deployed *ForwardOffice* across their own private pan-European and global networks.

Multi-Platform:

ForwardOffice operates under the Windows, Unix, Linux and IBM AIX operating systems - so our customers have the freedom to choose which platform best suits their requirements and network infrastructure.

Flexibility | Scalability | Integration



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Functionality

 **Air, Sea and Road Freight Operations:**

ForwardOffice provides a fully integrated operational environment for all modes of international transportation – and all types of shipments – with flexible, fast and user-friendly data entry and a host of documentation and reporting options. Operational functionality can be further enhanced through a wide range of optional *ForwardOffice* modules – from Order Management through to auto-charging, invoicing, job costing and e-Document generation, to name but a few.

 **Transport Operations:**

With flexible configurations, sophisticated planning tools, automated communications and comprehensive job costing facilities, *ForwardOffice* Transport Operations allows you to control all the activity of your transport department for your own and/or sub-contracted vehicles, allowing you to accommodate all types of road transport, from simple domestic to inter-depot trunking and international movements.

 **Warehouse Management:**

Providing all of the functionality required to maintain complete control over both transit goods and goods in long-term storage, across multiple virtual warehouses, our Warehouse Management system includes barcode labelling and a variety of HHT and RF solutions. Naturally, it includes direct interfaces with freight and transport operations.

 **Management Information:**

ForwardOffice includes an extremely wide range of flexible and sophisticated reporting tools. Data may also be accessed directly by standard Windows reporting tools for subsequent manipulation.

 **e-Commerce:**

FCL has a long involvement with e-Commerce, from the early development of EDI links with UK customs, through to a variety of unilateral and bilateral EDI solutions for customers, partners and carriers. *ForwardOffice* incorporates facilities for data exchange through a variety of interfaces and formats, including XML. Through our "FCL-ASP" platform, we provide our customers with highly cost-effective web-based solutions.

Flexibility | Scalability | Integration



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Solutions

"Whatever your enterprise requirements, you can be sure that FCL has a solution that is right for you."

ForwardOffice Modules:

- Foundations
- Integrated Fax/Telex/e-Mail Communications
- e-Document Management
- Sales and Marketing
- Tariffs, Quotations and Auto-Charging
- Import Airfreight
- Export Airfreight
- Import Ocean Freight
- Export Ocean Freight
- Import Road Freight
- Export Road Freight
- Import Liner Agency
- Export Liner Agency
- Domestic Distribution
- Transport/Traffic Desk Operations
- Equipment Control
- Warehouse Management
- UK Import Customs Procedures
- UK Export Customs Procedures (NES)
- US Automated Export System (AES)
- Customs Freight Simplified Procedures (CFSP)
- Intra-EC Trade Statistics (Intrastats)
- CSP-Connect for CCS-UK, CNS and MCP
- Vat & Duty Reconciliation
- Sales Invoicing
- Job Costing
- Quality Control
- Consignment Tracking
- *ForwardVision*
- Customer and Partner EDI
- Airline EDI
- Ocean Carrier EDI
- Sales Invoicing EDI
- XML Parse Engine
- Accounts Interface
- Financial Analysis
- Corporate Reporting
- ODBC Catalogue

"FCL-ASP" Web Services:

- *ForwardVision* - Order Management
- WebTrack - Consignment Tracking
- WebStock - Stock Enquiry

Flexibility | Scalability | Integration