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Software and e-Commerce solutions for the Freight and Logistics industry

Road Freight

The European trailer market has undergone enormous change in the last two decades, from the introduction of the Single Market and the Euro during the 1990's to the more recent expansion of the EU itself. Dealing with low margins and fierce competition from other trailer operators *and* the air freight sector, agents need every tool at their disposal to streamline their operations in this expanding market. *ForwardOffice* provides a fully integrated environment for Road freight operations, which delivers this vital edge.

The Road freight modules provide full operational functionality for the international trailer operator, either operating within the EU or beyond, and whether their business covers imports or exports, full loads, groupage consolidations or co-loads.

Exports includes all of the facilities required to generate CMR's to a variety of statutory requirements.

Functionality can be further enhanced through integration with a range of optional *ForwardOffice* modules.

Our Road freight solution provides operations staff with all of the tools they need to effectively expedite shipments by trailer. The wide range of operational functions that are available can make a major contribution to improving accuracy, efficiency and productivity.



Key Features:

- User-definable Consignment types cater for a full range of job types
- Flexible and fast Consignment booking screens
- Full credit control checking at key stages
- Templates for repeat shipments
- Convert Quotations to Consignments
- Automatic pricing for rates and cost estimates
- Key information defaulted from the Name and Address database into Consignment record
- Automatic customer service notes and Diary carry-through
- Operational Diary system allows memo and follow-up to be recorded on the job file
- Fully compliant Hazardous Goods sub-system
- Extensive search facilities enabling easy retrieval of Consignments and available cargo
- Fast-build facilities allow for effective management of consolidations
- Comprehensive Progress Enquiry facility, including user-defined "Milestones"
- Variety of printed documents, including CMR's, Collection/Delivery Notes, In-House and User-Defined Documents, Invoices, Manifests, etc.
- All printed documents and manifests may be sent directly from the system via fax or e-mail
- Variety of operational management reports
- Optionally integrated with the following *ForwardOffice* modules:
 - e-Mail/Fax/Telex Communications
 - e-Document Management
 - UK Import and Export Customs procedures
 - Intrastats
 - CFSP
 - CSP-Connect for CNS and MCP
 - Warehouse management
 - Transport/Traffic Desk
 - Sales and Marketing
 - Tariffs and Quotations
 - Quality Control
 - *ForwardVision* Order Management
 - Consignment Tracking
 - WebTrack
 - Event management
 - Sales Invoicing
 - Job Costing